

THE DOLDER GRAND

20 October 2020

DOLDER GRAND FOOD AND BEVERAGE SAFETY CONCEPT

The following safety measures supplement the existing infection prevention measures set out by the Swiss Confederation.

PROTECT YOURSELF AND OTHERS

More important than ever: stop the rise in infection numbers.

- Keep a distance.** (Icon: two people with a double-headed arrow between them)
- Wear a face mask if it is impossible to maintain that distance.** (Icon: two people wearing face masks)
- Wash your hands thoroughly.** (Icon: hands being washed under water droplets)
- If you experience symptoms, get tested immediately and stay at home.** (Icon: a person with a stethoscope)
- To enable contact tracing, always provide your complete contact information.** (Icon: a group of people with lines connecting them)
- To break infection chains: download and activate the SafeCovid app.** (Icon: a smartphone with a medical cross)
- If you test positive: isolate. If you have had contact with a confirmed case: quarantine.** (Icon: a house with a person inside)
- Do not shake hands.** (Icon: two hands shaking with a red 'X' over it)
- Cough and sneeze into your elbow.** (Icon: a person coughing into their elbow)
- Only visit a doctor's office or an accident and emergency department after making an appointment by phone.** (Icon: a person at a desk with a stethoscope)

www.foph-coronavirus.ch

MASK REQUIREMENT

- It is mandatory to wear a mask in all public areas of the Dolder Grand. You can take it off while you are seated.
- Furthermore, we invite you to enjoy our offers in the restaurants, the lobby, the bar and the spa café and will serve you when sitting.

CAPACITY-RELATED MEASURES

- Guests are required to provide the following contact details: surname, first name, zip code, telephone number and email address, time of arrival and time of leaving the outlet.
- The spacing between seats must comply with the rules. A distance of 1.5 metres is to be maintained between tables.
- We kindly ask you to maintain a distance of 1.5 metres from other guests and from employees.

HYGIENE MEASURES

- Please disinfect your hands when entering the restaurant. Hand hygiene stations are available at the entrances of the individual food and beverage outlets.
- Trays, credit card terminals and bill folders are cleaned by us after each service step. The menus are disposed of after each use.
- Print materials such as newspapers and magazines, etc., are not available at the moment.
- Wherever possible, we avoid using shared utensils (e.g. salt cellars and pepper pots, cutlery baskets and butter dishes) or clean them after each guest.
- We are no longer allowing coats or other wardrobe items to be handed in at cloakrooms. You are welcome to take these items with you to your table.
- Spontaneous gatherings of more than 15 people are not permitted in the public areas.
- Only healthy employees are allowed to come to work. We therefore ask that our guests visit us only if they are completely healthy.

Thank you for your understanding. We are looking forward to seeing you!