

Dolder know-how

Our expertise is based on experience and professional methodology you can trust. And now the Dolder Grand offers courses for you.

Business etiquette

Appropriate behaviour is based on attitude and sound know-how

Content

Style, appearance and impression
Code of conduct and politeness
Professional etiquette (greeting, welcoming, addressing, titles, introductions, business cards, rank and hierarchies, seating arrangements)
International codes of conduct
Table manners

Target public

Intended for the man or woman who wishes to make the professional, self-assured impression made by mastering the skills of modern etiquette.

Instructor

Julia Hofstätter, Training Manager, and her team

Price

CHF 390.00 per person
Including water, coffee breaks and lunch

Time

From 9.00 am to 4.00 pm
Lunch from 12.00 to 1.00 pm in the Garden Restaurant